



**Stericycle**

Protecting People. Reducing Risk.™



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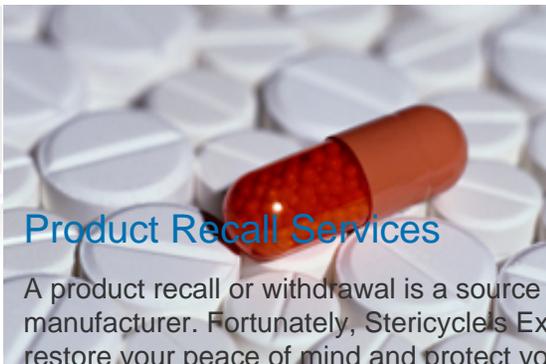
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Stericycle ExpertRECALL offers advanced technologies and processes that enable a variety of complex, large scale product recall services to be performed within one seamless system to help protect your brand.

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## Product Recall Services

A product recall or withdrawal is a source of great anxiety for any manufacturer. Fortunately, Stericycle's ExpertRECALL™ can help restore your peace of mind and protect your brand. Whether you are a pharmaceutical, medical device or consumer product manufacturer or retailer, we can handle every aspect of your product recall.

Stericycle ExpertRECALL streamlines the entire product recall process. As one of the most experienced companies in the industry, we employ a team of expert consultants who are fully versed in the applicable FDA or CPSC regulations. We help you quickly determine the best course of action, then use the industry's most advanced, data-driven technology to track and report all of the items we process.

Our services include:

- Consulting Services for recall process planning, recall readiness checks, or leadership training for recalls
- Compliance Reporting with proprietary technology and best-of-breed data tracking capabilities provide unparalleled levels of detail
- Notification and Response Services across many channels include traceable direct deliveries, safety alerts, physician communications, IVR and voice broadcast tools, staffed 1-800 numbers, and business reply cards
- Retrieval Services from a team of thousands of field representatives, located all over North America, who can be mobilized within 24 hours
- Remedy and Resolution Management for storage and destruction of products removed from the market

For more information, visit the Stericycle ExpertRecall website at <http://www.expertrecall.com/>.



Academic Network, a Stericycle company, specializes in communication services and strategies for our clients in the pharmaceutical, biotechnology, food and beverage, nutraceutical, and healthcare fields. For information about Academic Network, [click here](#).

(888)732-3901

[Contact Stericycle  
ExpertRecall](#)

## Additional Services

## Product Retrieval Services



Thousands of product retrieval specialists at your service.

## Product Return Services



An accurate and efficient system for collecting unused and expired pharmaceuticals.

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